

Watertown City School Districts SBHC Locations Case Middle School: 315.785.3809 North Elementary: 315.786.1767 Harold T. Wiley: 315.785.3783 Harold T. Wiley Dental: 315.779.5611 (*Covers all dental sites*) Watertown High School: 315.785.3703

Dear Parent/Guardian:

North Country Family Health Center's School-Based Health Program, within the Watertown City School District, offers medical, dental, and behavioral health services to all students through our School-Based Health Centers (SBHCs). SBHCs bring comprehensive primary care services to the place where students are during the day – school – and address critical health problems as well as urgent concerns that make it difficult for students to learn.

Our SBHCs offer a full range of primary healthcare services to ANY student within the Watertown City School District. Services include the following:

\*Well child and annual physical exams – (including sports physicals and working papers)

\*Immunizations

\*Care for sick visits

\*Care for chronic issues

\*Counseling services - individual and family counseling

\*Preventative dental care - (including cleanings, sealants, and fluoride treatments)

Services provided within the SBHC are provided at no out of pocket costs to you – regardless of your child's health insurance coverage. However, if your child requires services we do not provide at our school-based sites – such as outside tests or labs – there may be out of pocket costs. If your child has insurance, we will bill your insurance company for you. If your child does not have insurance, we can assist you with obtaining insurance coverage. We do NOT turn any student away!

The best part – you do not need to change your primary care provider (medical or dental). Our staff will work in collaboration with any outside provider your student is already seeing.

Our Program is voluntary – however, we encourage you to enroll as a backup plan in case your child falls ill while at school as well as to take advantage of our school-based services as they are convenient for both you and your child. North Country Family Health Center has 30 years of experience providing school-based services to students within the Watertown School District and we know firsthand that healthy students learn better. We encourage you to enroll your child so we can focus on their health so they can focus on learning.

Please complete the attached enrollment packet to enroll your child in school-based services. If you would like more information or have questions, please don't hesitate to reach out to me directly at any time at either <a href="https://www.hupta.com">https://www.hupta.com</a> hupta. If you would like more information or have questions, please don't hesitate to reach out to me directly at any time at either <a href="https://www.hupta.com">https://www.hupta.com</a> hupta. If you would like more information or have questions, please don't hesitate to reach out to me directly at any time at either <a href="https://www.hupta.com">https://www.hupta.com</a> hupta. A state of the state of the

Sincerely,

Heather Lupia, MS, Healthcare Administration SBHC Program Administrator



Use our QR code to learn more about our SBHC program.



### Completion of Enrollment Form is *Required* Each Year

Today's Date:

## School-Based Health Center (SBHC) 2023-2024 School Based Enrollment Form

### Medical/Dental School-Based Health Center Enrollment:

What Services do You Want to Enroll Your Student in: 🛛 Medical 🗆 Dental 🗆 Counseling Services

Student Information:				
Last Name:	First Name:			Full Middle Name:
Date of Birth:	Sex at Birth:		Biological Mother's Maiden Name:	
Street Address:				
Student's School:	Grade:		Teacher/Home	room:
Parent/Guardian Information:				
Name:		Name:		
Relationship to Student:  Father  Nother  Step Parent Guardian – (please provide a copy of court order) Other:		Relationship to Student:		
Mailing address if other than student's address:		Mailing address if other than student's address:		
		Best Phone Number to Reach You: □ Cell □ Home   Okay to leave a message/text: □ Yes □ No		
Who Does the Student Live With: 🛛 Father			•	
Who Will make Healthcare Decisions for This				
Do we have permission to call the student's e		provided to the sch	iool: 🗆 Yes 🗆	No
Preferred Pharmacy:	Address:			
North Country Family Health Center, as a Fe (PLEASE FILL OUT ALL SECTIONS BELOW):		Center, MUST As	k You to Comple	ete the Following Questions
Household Size & Income (For Children Enter				
Number of People in the Household: Income \$ 🗆 Week 🗆 Month 🗆 Year			Veek 🗌 Month 🗌 Year	
What Gender Do You Identify as:				
□ Male □ Female □ Transgender Male/I		isgender Female/N	Male to Female	
Gender Non-Conforming (neither exclusive				
□ Additional Gender Category /other please specify: □ Choose Not to Disclose			Not to Disclose	
Sexual Preference/What Do You Think of You		Somothing Elso		
□ Straight/heterosexual □ Gay/Lesbian/homosexual □ Bisexual □ Something Else □ Don't Know □ Choose Not to Disclose Pronouns Preferred: □ He/Him □ She/Her □ They/Them □Choose Not to Disclose				
Primary Medical Insu			Dental	Insurance
The Student <i>Has</i> Medical Insurance		☐ The Student <b>H</b>		
□ The Student <b>Does Not</b> have <b>Medical</b> Insur Contact our Certified Application Counselor at 315-782- your student in a healthcare plan that is right for you an	9450 x 8038 to help enroll	□ The Student <b>D</b> Contact our Certified	<b>oes Not</b> have <b>D</b> Application Counse	
Insurance Company Name:		Insurance Comp	any Name:	
Medical Policy #:	lical Policy #: Dental Policy #:			
Billing Address of Insurance Co:		Billing Address of	Insurance Co:	

Policy Holder's Name and Date of Birth:	Policy Holder's Name and Date of Birth:
Policy Holder's Social Security #:	Policy Holder's Social Security #:
□ I have additional <i>Medical</i> Insurance (name of insurance co.):	□ I have additional <i>Dental</i> Insurance (name of insurance co.):
School-Based Health Center Enrollment:	
Student's Doctor's Name:	My Student Doesn't Have a Regular Doctor
Student's Dentist Name:	My students Doesn't have a Regular Dentist
North Country Family Health Center Policies and Consen	
Consent for School-Based Health Services 2023-2024	
<ul> <li>taken of the student for inclusion in their confidential electronic medical staff to have access to the student's school health records and copies of for the release of the student's medical/dental summaries to be shared whis or her care. I understand that every effort will be made to contact met possible. The staff of NCFHC believes that parental involvement is essent involve his or her parents in healthcare decisions. We encourage parents:</li> <li>North Country Family Health Center Policies and Consent</li> <li>Permission to Disclose to Family or Other Individuals</li> <li>Pediatric Consent</li> <li>Non-Parental Consent: For pediatric patients under the age of 18 your decisions.</li> <li>No, I do not give consent for another adult to attend, give consent, a Yes, if I am unable to attend my child's appointments, I give consent to make treatment decisions for my child in my absence. This consent</li> </ul>	sses; and counseling services, if needed. I consent to photographs being record for diagnosis and treatment only. I give my consent for NCFHC the student's most recent physical/dental exam. I give my permission with his/her healthcare provider and/or the school nurse to coordinate e prior to treatment, however I understand this may not always be tial in keeping children healthy and will encourage each student to s/guardians to visit or call the School-Based Health Center at any time. <b>ts</b> may designate another person to attend visits and authorize treatment and make treatment decisions in my absence. for the following adult(s) to attend and to give consent for services and
prior to expiration.	
Name of Individual(s):	Relationship to Student:
Finance Policy:North Country Family Health Center's (NCFHC) School-Based Health Pro- Services provided in the school-based setting have NO out-of-pocket cost SBHC – outside tests or labs – there may be out of pocket costs incurred you do not have insurance, we can assist you with obtaining insurance of I authorize NCFHC and its representatives to release any information the their representatives to process claims for payment. As applicable, I au Health Center, Inc. for services rendered.Notice of Privacy Practices: A copy of North Country Family Health Center's (NCFHC) Notice of Pr my student's protected health information following applicable st www.nocofamilyhealth.org for a copy. I understand that this may include disclosures of information to m NCFHC.	sts. However, if the student requires services, we do not provide at the I. If you have insurance, we will bill your insurance company for you. If overage. ey obtain, including medical information to your insurance company or uthorize my insurance provider to pay North Country Family rivacy Practices which describes how NCFHC may use and disclose tate and federal law is posted in the SBHC. Please visit my student's insurance carrier(s) to issue payment directly to
I understand that I have the right to receive a copy of my student	's medical/dental/behavioral health information or to request

restrictions on the use of my student's protected health information.

I understand that NCFHC may engage business associates to assist in my student's coordination of care including afterhours telephone coverage, Parkview Pharmacy, and call reminder service including text messages.

I understand NCFHC may use letters, reminder calls, text messages, or secure email correspondences to communicate with me regarding my student's care. I authorize NCFHC to communicate with me via these methods and understand this correspondence may contain PHI.

<u>Telehealth</u>: North Country Family Health Center's (NCFHC) offers its patients telehealth services as a method to expand access to care. I understand my student may be offered a telehealth appointment at NCFHC. I consent for my student to receive services via NCFHC telehealth equipment and understand and/or agree to the following:

- I understand my student has the right to refuse to participate in services delivered via telehealth at any time by informing any NCFHC staff member.
- I may request at any time an in-person appointment with another NCFHC healthcare provider. I understand that by selecting another provider there could be a delay in service and the potential need to travel for a face-to-face visit.
- I understand there are potential drawbacks of participating in a telehealth visit versus a face-to-face visit.
- I understand the healthcare provider performing the service will not be physically in the same room as me and will be performing the service at a different location, therefore, if parts of my student's care and treatment require physical examination that may be conducted by other NCFHC providers and staff under the direction of my student's telehealth healthcare provider or my student may need to be re-scheduled for a face-to-face visit which could result in a delay in service and the potential need to travel for the face-to-face visit.
- I understand my student's visit will be conducted via technology and NCFHC cannot guarantee technology will always work. I
  understand that if there is an equipment failure my student may need to be rescheduled for a face-to-face visit.
- I understand NCFHC utilizes HIPAA compliant, encrypted software to conduct its telehealth services.
- I understand my student has the right to ask any questions regarding the telehealth equipment, technology, etc. at any time.
- I understand my student will be informed and made aware of: the role of the telehealth provider at the distant site, as well as qualified professional staff at the NCFHC location who are going to be responsible for follow-up or ongoing care; and the location of the distant site.
- I understand my student has the right to have appropriately trained staff immediately available while receiving the telehealth service to attend to emergencies or other needs. I understand this is not possible if conducting a telehealth visit from my place of residence located within the state of New York or other temporary location within or outside the state of New York.

I understand my student has the right to be informed of all parties who will be present at each end of the telehealth transmission; and consent to have NCFHC staff in the exam room to operate telehealth equipment, if needed.

#### My Signature Means:

I have reviewed and completed the Consent for School-Based Health Medical, Dental, and Counseling Services and Permission to Disclose to Family or Other Individuals sections. I understand that when I designate another person to authorize a treatment decision, North Country Family Health Center may disclose protected health information to the authorized person(s).

*If I have questions about enrolling my student and the SBHC Program, I will contact SBHC Program Administrator Heather Lupia at (315) 782-9450 x 8086.* 

I understand that my consent will remain in effect as long as the student is enrolled in NCFHC's SBHC Program, unless I notify NCFHC in writing. I understand that I may revoke my consent at any time.

Printed Name of Legally Authorized Representative:	Relationship to Student:		
Signature of Legally Authorized Representative:			
	Date:		

# Please Complete the Medical/Dental History on Next Page:

# Please Complete Medical/Dental History Below:

Medical/Dental History Form:		
Has your student been diagnosed with any of the following?		
🗆 ADHD/Mental Health Issues 🗆 Asthma 🔅 Autism 🔅 Cancer 🔅 Cardiac Issues 🔅 Chicken Pox 🔅 Diabetes		
□ Growth Problems □ Kidney/Urinary Issues □ Latex Allergy □ Rheumatic Fever □ Seizures □ Thyroid Issues		
□ Tuberculosis □ Other:		
Last Physical Exam was on (provide date): Provider name:		
Has your student had any surgeries?  No  Yes (please list):		
Has your student been hospitalized? 🗆 No 📄 Yes (please list):		
Has your student been referred to a Healthcare Specialist?  No  Yes (name & phone #):		
Daily Medications: 🗆 No 🗆 Yes (please list):		
Does the student have any current dental problems? $\Box$ No $\Box$ Yes (please list):		
Has the student had problems with dental treatment? $\Box$ No $\Box$ Yes (please explain):		
Has the student had any injury to the mouth or teeth? $\Box$ No $\Box$ Yes (please explain):		
Does anyone in the home smoke? $\Box$ No $\Box$ Yes		



CONSENT FOR RELEASE OF MEDICAL INFORMATION

# \*\*Complete this Form if the Student is <u>NOT</u> a Current Medical Patient of North Country Family Health Center to Ensure Coordination of Care with your Child's Primary Care Provider\*\*

Student's Name:	Student's Date of Birth:	<mark>(Student's</mark> ( <mark>SS#</mark> :
Student's Address:		
I, the student's authorized representative, request that health inform this form. I understand that with some exceptions, health informatio release of HIV/AIDS-related, alcohol or drug treatment, or mental he information or using the disclosed information for any other purpose law. I have the right to revoke this authorization at any time by writi authorization except to the extent that action has already been taker understand that generally my student's treatment will not be conditi may be denied treatment in some circumstances if I do not sign this of Student's Primary Care Provider's Name:	on once disclosed may be re- alth treatment information, i without my authorization u ng to the student's primary on based on this authorization onal upon my authorization	disclosed by the recipient. If I am authorizing the the recipient is prohibited from re-disclosing such nless permitted to do so under federal or state care provider. I understand that I may revoke this n. Signing this authorization is voluntary. I
Name and Address of Provider of Whom this Information will be North Country Family Health Center, Inc., 238 Arsenal Street, V		
Purpose of Release of Information: Collaboration and continuity of care between student's primary	care provider and student'	's School-Based Health Center.
Type of Information to be Released (check all that apply):         □       Clinical records related to the most recent physical exa         □       Clinical records of mental health treatment         □       HIV/AIDS-related information         □       Records from alcohol/drug treatment programs         Unless previously revoked by me in writing, this release is effect	_	
Name of Authorized Person Signing the Form:	Relationship to the St	
Signature of Authorized Person:	Date:	
CONSENT FOR RELEAS	E OF DENTAL INFORM	ATION
**Complete this Section if the Student is <u>NOT</u> a Current D Coordination of Care	ental Patient of North C with your Child's Dentis	
Student's Dentist's Name:		
Name and Address of Provider of Whom this Information will be North Country Family Health Center, Inc., 238 Arsenal Street, V		
Purpose of Release of Information: Collaboration and continuity of care between student's dentist a	nd student's School-Base	d Dental Program.
Type of Information to be Released: Clinical records related to the most recent dental exam, current	diagnosis, and treatment	of dental issues.
Unless previously revoked by me in writing, this release is effect	tive from the date below to	o one year after signing.
Name of Authorized Person Signing the Form:	Relationship to the St	udent:

Date:
Date.





# Authorization for Access to Patient Information New York State Department of Health Through a Health Information Exchange Organization

Patient Name	Date of Birth
Other Names Used (e.g., Maiden Name):	

I request that health information regarding my care and treatment be accessed as set forth on this form. I can choose whether or not to allow the Organization named above to obtain access to my medical records through the health information exchange organization called HealtheConnections. If I give consent, my medical records from different places where I get health care can be accessed using a statewide computer network. HealtheConnections is a not-for-profit organization that shares information about people's health electronically and meets the privacy and security standards of HIPAA and New York State Law. To learn more visit HealtheConnections website at <a href="http://healtheconnections.org/">http://healtheconnections.org/</a>.

The choice I make on this form will NOT affect my ability to get medical care. The choice I make on this form does NOT allow health insurers to have access to my information for the purpose of deciding whether to provide me with health insurance coverage or pay my medical bills.

My Consent Choice. ONE box is checked to the left of my choice.
I can fill out this form now or in the future.
I can also change my decision at any time by completing a new form.
1. I GIVE CONSENT for the Organization named above to access ALL of my electronic health
information through HealtheConnections to provide health care services (including emergency care).
<b>2. I DENY CONSENT</b> for the Organization named above to access my electronic health information
through HealtheConnections for any purpose, even in a medical emergency.

If I want to deny consent for all Provider Organizations and Health Plans participating in HealtheConnections to access my electronic health information through HealtheConnections, I may do so by visiting HealtheConnections website at <a href="http://healtheconnections.org/">http://healtheconnections.org/</a> or calling HealtheConnections at 315.671.2241 x5.

My questions about this form have been answered and I have been provided a copy of this form.

Signature of Patient or Patient's Legal Representative	Date
Print Name of Legal Representative (if applicable)	Relationship of Legal Representative to Patient (if applicable)

Details about the information accessed through HealtheConnections and the consent process:

- 1. How Your Information May be Used. Your electronic health information will be used only for the following healthcare services:
  - Treatment Services. Provide you with medical treatment and related services.
  - Insurance Eligibility Verification. Check whether you have health insurance and what it covers.
  - Care Management Activities. These include assisting you in obtaining appropriate medical care, improving the quality of
    services provided to you, coordinating the provision of multiple health care services provided to you, or supporting you in
    following a plan of medical care.
  - Quality Improvement Activities. Evaluate and improve the quality of medical care provided to you and all patients.
- 2. What Types of Information about You Are Included. If you give consent, the Provider Organization and/or Health Plan listed may access ALL of your electronic health information available through Health<sub>e</sub>Connections. This includes information created before and after the date this form is signed. Your health records may include a history of illnesses or injuries you have had (like diabetes or a broken bone), test results (like X-rays or blood tests), and lists of medicines you have taken. This information may include sensitive health conditions, including but not limited to:

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Alcohol or drug use problems
Birth control and abortion (family planning)
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Genetic (inherited) diseases or tests

HIV/AIDS Mental Health conditions Sexually Transmitted diseases

If you have received alcohol or drug abuse care, your record may include information related to your alcohol or drug abuse diagnoses, medications and dosages, lab tests, allergies, substance use history, trauma history, hospital discharges, employment, living situation and social supports, and health insurance claims history.

- 3. Where Health Information About You Comes From. Information about you comes from places that have provided you with medical care or health insurance. These may include hospitals, physicians, pharmacies, clinical laboratories, health insurers, the Medicaid program, and other organizations that exchange health information electronically. A complete, current list is available from HealtheConnections. You can obtain an updated list at any time by checking HealtheConnections website at <a href="http://healtheconnections.org/">http://healtheconnections.org/</a> or by calling 315.671.2241 x5.
- 4. Who May Access Information About You, If You Give Consent. Only doctors and other staff members of the Organization(s) you have given consent to access, who carry out activities permitted by this form, as described above in paragraph one.
- 5. Public Health and Organ Procurement Organization Access. Federal, state or local public health agencies and certain organ procurement organizations are authorized by law to access health information without a patient's consent for certain public health and organ transplant purposes. These entities may access your information through Health<sub>e</sub>Connections for these purposes without regard to whether you give consent, deny consent or do not fill out a consent form.
- 6. Penalties for Improper Access to or Use of Your Information. There are penalties for inappropriate access to or use of your electronic health information. If at any time you suspect that someone who should not have seen or gotten access to information about you has done so, call the Provider Organization directly by accessing their contact information on the Health<sub>e</sub>Connections website at <a href="http://healtheconnections.org/">http://healtheconnections.org/</a>; or call the NYS Department of Health at 518-474-4987; or follow the complaint process of the federal Office for Civil Rights at the following link: <a href="http://www.hhs.gov/ocr/privacy/hipaa/complaints/">http://www.hhs.gov/ocr/privacy/hipaa/complaints/</a>.
- 7. Re-disclosure of Information. Any organization(s) you have given consent to access health information about you may redisclose your health information, but only to the extent permitted by state and federal laws and regulations. Alcohol/drug treatment-related information or confidential HIV-related information may only be accessed and may only be re-disclosed if accompanied by the required statements regarding prohibition of re-disclosure.
- 8. Effective Period. This Consent Form will remain in effect until the day you change your consent choice or until such time as Health<sub>e</sub>Connections ceases operation (or until 50 years after your death, whichever occurs first). If Health<sub>e</sub>Connections merges with another Qualified Entity your consent choices will remain effective with the newly merged entity.
- 9. Changing Your Consent Choice. You can change your consent choice at any time and for any Provider Organization or Health Plan by submitting a new Consent Form with your new choice. Organizations that access your health information through HealtheConnections while your consent is in effect may copy or include your information in their own medical records. Even if you later decide to change your consent decision they are not required to return your information or remove it from their records.
- **10.** Copy of Form. You are entitled to get a copy of this Consent Form.

# North Country Family Health Center, Inc

#### \*\*\*ONLY COMPLETE THIS FORM IF YOU WANT YOUR STUDENT TO RECEIVE COUNSELING SERVICES BY A LICENSED SOCIAL WORKER IN THE 2023-2024 SCHOOL YEAR\*\*\*

#### REQUEST FOR SCHOOL-BASED COUNSELING SERVICES

Date of Request: N PART I. FAMILY INFORMATION	lame of School:		Grade:
PART I. FAMILY INFORMATION			
Child/Adolescent being referred (full nat	me):	DOB:	
Parent/Guardian(s) requesting counselin	g services:		
Relationship to child:ParentGu	ardianOther	Sex at Birth: M F	7
Address:		Phone:	
Home:Cell:	Wo	ork:	OK to call work? Y N
Who else may we talk to in the home wh	nen we call?		
Other residents of the home besides pers	son requesting service	and child being referred (pl	ease print):
FULL NAME: *A	GE/GENDER FU	LL NAME:	*AGE/GENDER
*(A=Adult)	*(A	A=Adult)	
PART II. REASON FOR REQUEST	Do	you have concerns with y	your child at school?
Does your child currently see a licens		Poor Academics	
Health Therapist outside of school?		Suspensions/Detentions	3
		Attention concerns	
Are you concerned about your child'			
behaviors? (please explain)	Co	mments:	
Does your currently work with the school	ol counselor?		
		es your child get IEP cou	nseling provided by
		e school?	insering provided by
PART III. OTHER INFORMATION	Dat	te of Last Physical Exam:	
Insurance:		me of Student's Primary Ca	
Medicaid			
CHP	Pro	ovider:	
Other			
PART IV. SIGNATURES			
I have received the letter describing the mental health referral process and a copy of the community resource list.			
I understand that a parent/guardian's failure to attend and participate in the mental health evaluation/counseling			
services can affect the provider's ability to treat my student and can result in a referral to services elsewhere. I			

understand that the school-based social worker will collaborate with the school counseling staff and give permission for information to be shared.

Parent/Guardian Signature

## School-Based Health Center Transportation Plan & Consent

The Watertown City School District (WCSD) will provide transportation for students to and from appointments with North Country Family Health Center when school is in session. Transportation will be provided from 8:30 am to 11:00 am. <u>A parent permission form must</u> <u>be on file in order for WCSD to provide transportation.</u>

When students in grades K-4 have an appointment (scheduled), the transportation provider will go into the school to pick the child up and bring the student to the bus. He/She will transport the student to the appointment, walking him/her into the clinic. Either he will escort the student back to the bus or someone from the clinic will do so. Once the bus has returned the student to the school where he/she attends, the transportation provider will escort the student to the Main Office of that school building.

When a student in grades 5-12 must travel to an appointment outside of their building but still on the main campus, students will sign out of the building and walk to the building on campus (Wiley,Case, or WHS) where they have their appointment. Upon returning to their building of attendance, they will sign back in. Parent permission must be on file for students to walk from one building to another on the main campus. In the event that students in grades 5-12 have an appointment (scheduled)and must travel off the main campus for the appointment, the transportation provider will wait in front of the school to pick up the student. He/she will transport the student to the appointment, walking him/her into the clinic. Either he will escort the student back to the bus or someone from the clinic will do so. The bus will drop off the student at the main entrance of the school in which he or she is in attendance. It will be the student's responsibility to check in at the Main Office of Wiley Intermediate School, Case Middle School or Watertown High School.

The Watertown City School District and the North Country Family Health Center collaborate to offer K-12 students health and dental care. the district is able to provide transportation, mornings only, on an as needed basis, to and from any appointments; they may have with the health center clinics. If you wish to approve your child receiving transportation to and from these appointments (when scheduled during days school is in session), <u>YOU MUST</u> <u>complete the Information below.</u>

For the 2023-2024 school year, I authorize the Watertown City School District to provide my child with transportation to and from any appointments; they may have with the North Country Family Health Center. I understand that transportation is only provided on days when school is in session and during morning hours as applicable. If my child is a Watertown High School or Case Middle School student, I authorize him/her to walk from the respective building to Wiley Intermediate School for any appointments and back, signing in and out of the building as required by administration. If my child is a Knickerbocker, Starbuck, Sherman, or Ohio Street student who needs services, they will be provided transportation to North Elementary school for services.

Student's Name:	Grade:	Teacher:
Parent's Name:	Parent Signature:	Date:
Family Health		Stool and Community