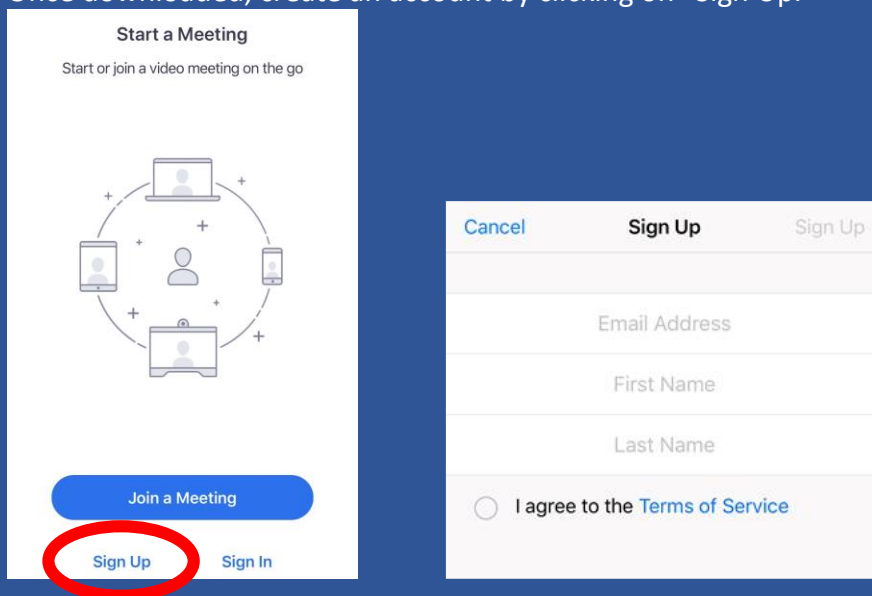


How to Setup Your NCFHC Telehealth Appointment?

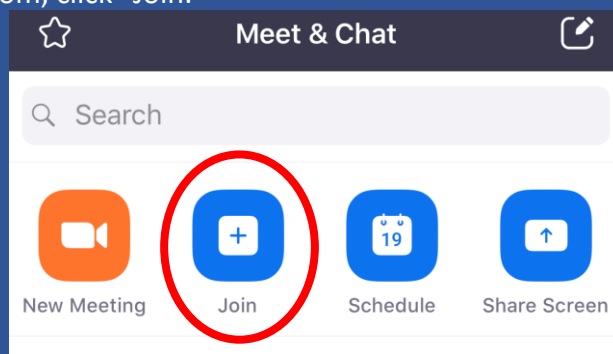
1. A NCFHC staff member will call you to confirm your telehealth appointment and will review your information including insurance. You will receive a telehealth meeting ID# (example: 443 555 3322).
2. Download the Zoom app on your phone, tablet, or computer. You do need an internet connection and a valid email address to do this.



3. Once downloaded, create an account by clicking on "Sign Up."



4. You will receive a confirmation email from Zoom with a link to sign in.
5. Once signed Zoom, click "Join."



What is Zoom Telehealth?

- Zoom is a HIPAA compliant, fully secure platform to connect you and your provider in a virtual face to face medical or behavioral health visit.

- Patients may be treated virtually from their home, from any device, ensuring timely medical and behavioral healthcare.

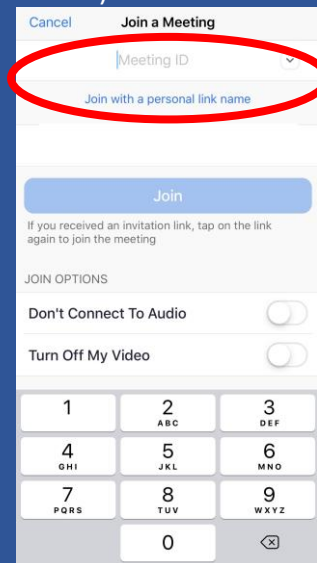
- HD video and audio provide exceptional clarity and quality for telehealth visits.

Questions?

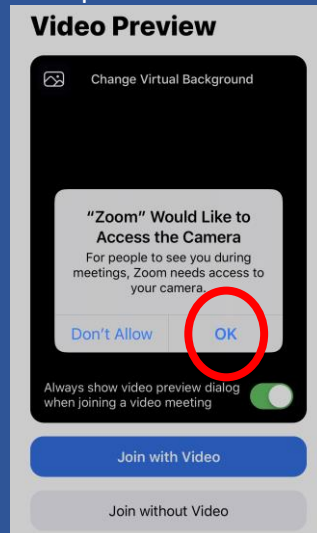
- We are here to help! Call us:

315-782-9450

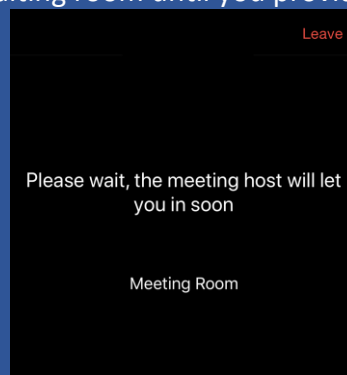
6. Enter the meeting ID# (example: 443 555 3322) that the NCFHC staff member gave to you.



7. Allow Zoom to access your camera and microphone and click “Join with Video.”



8. Wait. You will be placed in a virtual waiting room until you provider is ready to start your appointment.



9. When the provider starts your appointment, select “Call using Internet Audio.” Once selected you will be joined via video and audio to your provider.

